

TARIFF GUIDE

EFFECTIVE 2ND OCTOBER 2025



PRODUCTS/SERVICES	PRICING			
DESCRIPTION	UGX	USD	GBP	EURO
1. Current Accounts				
Business Current Account				
Initial deposit	Ugx 100,000	\$100	£100	€100
Minimum balance	Ugx 50,000	\$50	£50	€50
Minimum ledger fees - per month	Ugx 30,000	\$10	£10	€10
Ledger fees - per entry (applicable to withdrawals)	Ugx 3,000	Fcy Equivalent		
Search fees for companies (one time charge)	Ugx 55,000	Fcy Equivalent		
School Current Account				
Initial deposit	Ugx 200,000	\$100	£100	€100
Minimum balance	Ugx 200,000	\$100	£100	€100
Penalty below minimum balance - per Month	Ugx 30,000	\$15	£15	€15
Ledger fees - per Month	Nil			
Ledger fees - per entry	Nil			
Search fees for companies (one time charge)	Ugx 55,000	Fcy Equivalent		
Personal Current Account				
Initial deposit	Ugx 50,000	\$50	£50	€50
Minimum balance	Ugx 25,000	\$25	£25	€25
Ledger fees - per Month	Ugx 15,000	Fcy Equivalent		
Ledger fees - per entry (applicable to only withdrawals)	Ugx 2,500	Fcy Equivalent		
Tropical Salary Current Account				
Initial deposit	Ugx 5,000	\$5	£5	€5
Minimum balance	Nil			
Penalty below minimum balance	Nil			
Ledger fees - per Month	Nil			
Tropi - Hijja Current Account				
Opening Balance	Ugx 100,000	\$100	£100	€100
Minimum balance	Ugx 200,000	\$100	£100	€100
Search fees for companies (one time charge)	Ugx 55,000	Fcy Equivalent		
Tropical Investment Club Account				
Opening Balance	Ugx 50,000	\$15		
Minimum balance	Ugx 50,000	\$15		
Penalty below minimum balance	Ugx 5,000	\$2		
2.0 CHEQUE CHARGES				
Cheque books				
Cheque Book (50 leaves)	Ugx 60,000			
Cheque Book per leaf	Ugx 1,200	As per prevailing		
Counter Cheque per leaf	Ugx 30,000	Forex rates		

Retrieval of cheques and other documents				
•Within 3 months- minimum per item	Ugx 20,000	\$6	£4	€5
•Between 4 - 24 months - minimum per item	Ugx 30,000	\$9	£7	€8
•Above 24 months per item	Ugx 70,000	\$25	£15	€20
Customer's cheques through inward clearing:				
• Inward cheques issued	Ugx 2,000	\$1	£1	€1
•Unpaid due to insufficient funds, each item	Ugx 200,000	\$100	£50	€50
Items returned due to other reasons, each item				
-Business Current Account	Ugx 100,000	\$30	£20	€25
-Personal Current Account	Ugx 60,000	\$20	£13	€15
-Stop payment - per order/instruction	Ugx 60,000	\$20	£13	€15
-Letter of Introduction/ Reference/Loan Quotation	Ugx 20,000	\$6	£4	€5
3.0 SAVINGS ACCOUNTS				
Normal Savings Account				
Opening Balance	Ugx 5,000	\$2	£2	€2
Minimum balance	Ugx 5,000	\$2	£2	€2
Ledger fees - per month- individual	Nil			
Tropi - Hijja Savings				
i) Opening Balance	Ugx 5,000	\$10		
ii) Minimum balance	Ugx 5,000	\$10		
iii)Penalty - per additional withdraw within a quarter	1% of withdrawn amount			
Tropical Stars Savings Account (Minors)				
Opening Balance	Ugx 5,000	\$2		
Minimum balance	Ugx 5,000	\$2		
Ledger fees - per month	Nil			
Penalty - per additional withdraw within a month	Ugx 20,000	\$6		
Plus Savings Account				
Opening Balance	Ugx 500,000			
Minimum balance	Ugx 500,000			
Ledger fees - per month	Nil			
Penalty - per additional withdraw within a month	Ugx 50,000			
Penalty below minimum balance	Ugx 50,000			
Tropi cash Account				
Opening Balance	Ugx 5,000	\$2	£2	€2
Minimum balance	Ugx 5,000	\$2	£2	€2
Ledger fees - per month	Nil			
Money Box Savings Account				
Opening Balance	Ugx 50,000			
Minimum balance	Ugx 50,000			
Ledger fees - per month	Nil			
Penalty - Termination of contract	No interest Paid			

4.0 CASH ROCESSING				
Cash Deposit				
Foreign currency (FCY)				
-Below USD, EURO, GBP 5,000	Free	Free	Free	
-Above USD, EURO, GBP 5,000	0.3%, min \$15, min £15, min €15			
Cash Withdrawals				
Ugx 3,000,000 and below - Personal & Salary Current & All Savings - Except for those that do not allow ATMs	Ugx 12,000			
Above Ugx 3,000,000 (All LCY Savings Accounts)				
Ugx 3,000,001- 50,000,000	0.10%, Mini Ugx 3,000 max Ugx 25,000			
Ugx 50,000,001- 100,000,000	0.05%, Maximum Ugx 50,000			
Ugx 100,000,001- 200,000,000	0.05%, Maximum Ugx 75,000			
Above Ugx 200,000,000	Ugx 100,000			
Foreign cash withdrawals	0.25% min \$10, £10, €10, Max \$200, £200, €200			
Direct Debits				
Inward	Ugx 5,000	\$2	£2	€2
Out going	Ugx 5,000	\$2	£2	€2
Unpaid Direct Debits	Ugx 50,000	\$15	£10	€12
Search Fee - Letter of Administration				
Within Kampala	Ugx 100,000			
Upcountry	Ugx 250,000			
Closure of accounts (All Current & Savings)	Ugx 5,000			
5. MOBILE BANKING				
Fund transfers Mobile Money				
Mobile Wallet to Account (W2A)	Free (Telecom charges Apply)			
Airtime	Ugx 300			
Account to Account(A2A) -Internal				
Account to Mobile Money (A2W) MB				
Ugx 5,000 - 50,000	Ugx 1,500			
Ugx 50,001 - 100,000	Ugx 2,000			
Ugx 100,001 - 150,000	Ugx 2,300			
Ugx 150,001 - 200,000	Ugx 2,500			
Ugx 200,001 - 250,000	Ugx 3,000			
Ugx 250,001 - 300,000	Ugx 3,500			
Ugx 300,001 - 400,000	Ugx 3,800			
Ugx 400,001 - 500,000	Ugx 4,000			

Banking Transactions (Internet & Mobile Banking)				
EFT	Ugx 2,500	\$ 2	£2	€2
RTGS	Ugx 10,000	\$ 3	£3	€3
International transfer				
EAPS	Ugx 15,000	\$ 4	£4	€4
REPS	Ugx 35,000	\$ 10	£9	€8
SWIFT	Ugx 55,000	\$ 15	£15	€12
Stop Cheque				
Ugx 30,000	\$ 10	£8	€7	
Standing instructions with in bank				
With in bank	Ugx 2,000	\$ 1	£1	€1
Outside bank	Ugx 3,000	\$ 1	£1	€1
UTILITY PAYMENTS - (Internet & Mobile Banking)				
School fees	Ugx 2,000			
NWSC/UEDCL	Ugx 1,500			
DSTV,GoTV, Startimes	Ugx 1,500			
URA Tax and Merchants	Ugx 1,500			
ATM & CARD RELATED CHARGES				
Card Issue	Ugx 15,000			\$5
Renewal - upon expiry, damaged, lost/ stolen/worn but	Ugx 15,000			\$5
Replacement - if damaged, lost/stolen/worn out	Ugx 15,000			\$5
ATM - Cash Deposit				
ATM Cash withdrawals				
TBL ATM (Up-to 1,000,000)	Ugx 1,000			
1,000,001-2,000,000	Ugx 2,000			
2,000,001-3,000,000	Ugx 3,000			
Other Banks Interswitch ATMs	Ugx 3,500			
Balance Inquiry				
Tropical bank ATM	Ugx 300			
Other Banks Interswitch	Ugx 600			
ATM Mini statement	Ugx 300			
CCTV retrieval				
Up to 1 month	Ugx 50,000			
Over 1 month	Ugx 100,000			
Interswitch Services				
Verification of ATM transactions	Ugx 10,000			

7.0 Internet Banking				
Corporate Customers				
•On line Banking subscription per user (per annum)	Free			
•On line Charges per transaction	Ugx 1,500	\$1	£1	€1
Retail Customers				
•On - line Banking subcription (per annum)	Free			
•On - line charges per transaction	Ugx 1,500	\$1	£1	€1
Bank to Wallet				
Ugx 5,000 - 50,000	Ugx 1,500			
Ugx 50,001 - 100,000	Ugx 2,000			
Ugx 100,001 - 150,000	Ugx 2,300			
Ugx 150,001 - 200,000	Ugx 2,500			
Ugx 200,001 - 250,000	Ugx 3,000			
Ugx 250,001 - 300,000	Ugx 3,500			
Ugx 300,001 - 400,000	Ugx 3,800			
Ugx 400,001 - 500,000	Ugx 4,000			
•Email alerts	Free			
•Electronic Account Statements	Free			
Bill payments via Internet Banking				
URA/NWSC/UEDCL	Ugx 1,500			
Go TV, DS TV, Star times	Ugx 1,500			
Airtime purchase (IB)	Ugx 300			
Internet Banking Fund Transfers - per transfer - Interbank				
Outward -RTGS	Ugx 10,000	\$5	£5	€5
Outward-EFT	Ugx 3,500	\$2	£2	€2
Salary handling				
Within the bank, each payment	Ugx 2,500	\$1	£1	€1
Outside bank	Ugx 3,000	\$1	£1	€1
8.0 AGENT BANKING FEES - (ABC platforms) - refer to agent banking tariff chart				

9.0 Statement charges				
1 (one) E- statement - (at end of the most current month)	Free			
Interim printed Statement per page				
Statement per page	Ugx 10,000	\$3	£2	€3
Loan Statement - Charges per page	Ugx 20,000	\$5	£2	€3
Email Statement Certification per page	Ugx 4,000	\$2	£1	€1
Certificates				
Certificate of Balance	Ugx 40,000	\$20	£10	€15
Auditors Certificate/certificate of Interest	Ugx 50,000	\$25	£15	€20
Cheque deposits for Outward Clearing				
Cleared within the bank	Free			
For clearing drawn on other Banks	Free			
iii) Items returned due to insufficient funds	Ugx 50,000	\$20	£10	€15
Items returned due to other reasons	Ugx 30,000	\$8	£7	€6
n. Management of Local Accounts				
Dormant/Inactive account re-activation	Free			
10 Banking Operation - LCY				
EFT Charges per transfer				
Outward	Ugx 5,200			
Inward	Ugx 3,500			
iii) Un effected due to insufficient funds	Ugx 100,000	\$30	£20	€25
RTGS Payments				
RTGS Local				
•Inward	Ugx 5,000	\$2	£1	€1
•Outward - Below 100m	Ugx 20,000	\$6	£4	€5
- Above 100m	Ugx 25,000	\$7	£5	€6
RTGS Regional Payment System				
•COMESA - Outward	\$15			
•COMESA - Inward	\$10			
RTGS Regional Payment System				
•EAPS - Inward	Ugx 5,000	\$2	£1	€1
•EAPS - Outward	Ugx 25,000	\$7	£5	€6
•Swift amendments	Ugx 10,000	\$4	£2	€3
•Outward	Ugx 35,000	\$10	£8	€9
•Inward	Ugx 25,000	\$7	£5	€6
Local Draft (for Account Holders only)				
Issue	Ugx 12,000			
Draft re-purchase/cancellation	Ugx 15,000			
Stop Payment - per instruction	Ugx 30,000			
Salary handling				
Within the bank, each payment	Ugx 2,500			
Other banks, each payment	Ugx 3,000			
iii. Advising charges	\$100			
iv. Amendment commission	\$50			
v. Extension commission	\$50, Next Quarter fees apply			
14. Other Guarantees (Performance bonds, Advance Payment Guarantees, Retention etc.)				
a. Cash Covered				
i. Issuance commission per quarter (payable upfront for all quarters)	0.5% minimum Ugx 150,000			
ii) Comfort letter Issued	Ugx 50,000			
iii) Amendment	Ugx 100,000			
iv) Extension Commission	Ugx 100,000			
Next Quarter fees apply				
b. Secured by Collateral				
i) Administration fees	1%Min Ugx200,000			
ii) Issuance Commission (per Quarter)	0.5% Min Ugx150,000			
iii) Comfort letter Issued	Ugx 50,000			
iv) Amendment	Ugx 100,000			
v) Extension Commission	Ugx 100,000,			
Next Quarter fees apply				
15. Certificate/Invoice Discounting				
Issuance	1% minimum Ugx 200,000			
16. Old Certificates of Title and Lost Instrument Release				
Certificates of Title held with the Bank before 2000				
Registered Proprietor	Ugx 700,000	\$150		
Legal Representative	Ugx 700,000	\$150		
Certificates of Title held with the Bank after 2000 up to 2015				
Registered Proprietor	Ugx 500,000	\$150		
Legal Representative	Ugx 500,000	\$150		
Where customers has lost release of mortgage instruments	Ugx 200,000	\$60		

URA Collections				
Bank charge per tax payment	Ugx 2,000			
F. School fees collection				
Customers/Non- customer by cash, each deposit	Ugx 2,500			
Non customers by cheques	Ugx 2,500			
Internal Transfers	Ugx 2,000			
Safe locker rental per annum paid in Advance				
Small size	Ugx 300,000	Fcy Equivalent		
Medium size	Ugx 350,000	Fcy Equivalent		
Big size	Ugx 400,000	Fcy Equivalent		
H. Safe locker access charge				
•During working hours, each access	Ugx 50,000	\$15	£10	€13
Standing Orders				
Set-up	Free			
•Within TBL	Ugx 5,000	\$2	£1	€2
•To other banks	Ugx 12,000	\$3	£2	€2
Amendment/termination of standing order				