

TARIFF GUIDE

EFFECTIVE 15TH MAY 2026



PRODUCTS/SERVICES DESCRIPTION	PRICING			
	UGX	USD	GBP	EURO
1. Current Accounts				
Business Current Account				
Initial deposit	Ugx 100,000	\$100	£100	€100
Minimum balance	Ugx 50,000	\$50	£50	€50
Minimum ledger fees - per month	Ugx 30,000	\$10	£10	€10
Search fees for companies (one time charge)	Ugx 55,000	Fcy Equivalent		
School Current Account				
Initial deposit	Ugx 200,000	\$100	£100	€100
Minimum balance	Ugx 200,000	\$100	£100	€100
Penalty below minimum balance - per Month	Ugx 30,000	\$15	£15	€15
Ledger fees - per Month	Nil			
Search fees for companies (one time charge)	Ugx 55,000	Fcy Equivalent		
Personal Current Account				
Initial deposit	Ugx 50,000	\$50	£50	€50
Minimum balance	Ugx 25,000	\$25	£25	€25
Ledger fees - per Month	Ugx 15,000	Fcy Equivalent		
Tropical Salary Current Account				
Initial deposit	Ugx 5,000	\$5	£5	€5
Minimum balance	Nil			
Penalty below minimum balance	Nil			
Ledger fees - per Month	Nil			
Tropi - Hijja Current Account				
Opening Balance	Ugx 100,000	\$100	£100	€100
Minimum balance	Ugx 200,000	\$100	£100	€100
Search fees for companies (one time charge)	Ugx 55,000	Fcy Equivalent		
Tropical Investment Club Account				
Opening Balance	Ugx 50,000	\$15		
Minimum balance	Ugx 50,000	\$15		
Cash withdraw - (Over the counter) per quarter	2 Free			
Each additional cash withdraw in a quarter	Ugx 5,000			
2. Cheque books				
•Cheque Book (50 leaves)	Ugx 60,000	As per prevailing		
•Cheque Book per leaf	Ugx 1,200	Forex rates		
•Counter Cheque per leaf	Ugx 30,000			
Retrieval of cheques and other documents				
•Within 3 months - minimum per item	Ugx 20,000	\$6	£4	€5
•Between 4 - 24 months - minimum per item	Ugx 30,000	\$9	£7	€8
•Above 24 months per item	Ugx 70,000	\$25	£15	€20

Customer's cheques through inward clearing:				
• Inward cheques issued	Ugx 2,000	\$1	£1	€1
• Unpaid due to insufficient funds, each item	Ugx 200,000	\$100	£50	€50
Items returned due to other reasons, each item				
-Business Current Account	Ugx 100,000	\$30	£20	€25
-Personal Current Account	Ugx 60,000	\$20	£13	€15
-Stop payment - per order/instruction	Ugx 60,000	\$20	£13	€15
-Letter of Introduction/ Reference/Loan Quotation	Ugx 20,000	\$6	£4	€5
3.0 SAVINGS ACCOUNTS				
Normal Savings Account				
Opening Balance	Ugx 5,000	\$2	£2	€2
Minimum balance	Ugx 5,000	\$2	£2	€2
Ledger fees - per month- individual	Nil			
Cash Withdraws-Over the Counter(0-3M)	Ugx 12,000	Refer to 4b		
Tropi - Hijja Savings				
i) Opening Balance	Ugx 5,000	\$10		
ii) Minimum balance	Ugx 5,000	\$10		
iii)Penalty - per additional withdraw within a quarter	1% of withdrawn amount			
Tropical Stars Savings Account(Minors)				
Opening Balance	Ugx 5,000	\$2		
Minimum balance	Ugx 5,000	\$2		
Ledger fees - per month	Nil			
Penalty - per additional withdraw within a month	Ugx 20,000	\$6		
Plus Savings Account				
Opening Balance	Ugx 500,000			
Minimum balance	Ugx 500,000			
Ledger fees - per month	Nil			
Penalty - per additional withdraw within a month	Ugx 50,000			
Penalty below minimum balance	Ugx 50,000			
Tropi cash Account				
Opening Balance	Ugx 5,000	\$2	£2	€2
Minimum balance	Ugx 5,000	\$2	£2	€2
Ledger fees - per month	Nil			
Cash Withdraws-Over the Counter(0-3M)	Ugx 12,000	Refer to 4b		
Above 3M	Refer to 4b			
Money Box Savings Account				
Opening Balance	Ugx 50,000			
Minimum balance	Ugx 50,000			
Ledger fees - per month	Nil			
Penalty - Termination of contract	No interest Paid			

4.0 CASH ROCESSING				
4.a. Cash Deposit				
Foreign currency (FCY)				
-Below USD, EURO, GBP 5,000	Free	Free	Free	
-Above USD, EURO, GBP 5,000	0.3%, min \$15, min £15, min €15			
4.b. Cash Withdraws-Over the Counter (All Savings Accounts)				
Except: Tropi-Stars, Hijja & Investment Club.				
Ugx 3,000,001- 50,000,000	0.10%, Mini Ugx 3,000 max Ugx 25,000			
Ugx 50,000,001- 100,000,000	0.05%, Maximum Ugx 50,000			
Ugx 100,000,001- 200,000,000	0.05%, Maximum Ugx 75,000			
Above Ugx 200,000,000	Ugx 100,000			
Foreign cash withdraws	0.25% min \$10, £10, €10, Max \$200, £200, €200			
4.c. Cash Withdraws-Over the Counter (All Current Accounts)				
UGX 0-50,000,000	UGX 10,000			
UGX 50,000,001- 100,000,000	UGX 15,000			
UGX 100,000,001- 200,000,000	UGX 20,000			
Above UGX 200,000,000	UGX 30,000			
Foreign cash withdraws	0.25% min \$10, £10, €10, Max \$200, £200, €200			
Direct Debits				
Inward	Ugx 5,000	\$2	£2	€2
Outgoing	Ugx 5,000	\$2	£2	€2
Unpaid Direct Debits	Ugx 50,000	\$15	£10	€12
Search Fee - Letter of Administration				
Within Kampala	Ugx 100,000			
Upcountry	Ugx 250,000			
Closure of accounts (All Current & Savings)	Ugx 5,000			
5. MOBILE BANKING				
Fund transfers Mobile Money				
Mobile Wallet to Account (W2A)	Free (Telecom charges Apply)			
Airtime	Ugx 300			
Account to Account(A2A) -Internal	Ugx 1,000			
Account to Mobile Money (A2M) MB				
Ugx 5,000 - 60,000	Ugx 1,500			
Ugx 60,001 - 125,000	Ugx 2,000			
Ugx 125,001 - 250,000	Ugx 2,500			
Ugx 250,001 - 500,000	Ugx 3,000			
Ugx 500,001 - 1,000,000	Ugx 4,000			
Ugx 1,000,001 - 2,000,000	Ugx 5,000			
Ugx 2,000,001 - 3,000,000	Ugx 6,000			
Ugx 3,000,001 - 4,000,000	Ugx 7,500			
Ugx 4,000,001 - 5,000,000	Ugx 9,000			
Note: Inclusive of the 15% WHT Tax.				

Banking Transactions (Internet & Mobile Banking)				
EFT	Ugx 2,500	\$ 2	£2	€2
RTGS	Ugx 10,000	\$ 3	£3	€3
International transfer				
EAPS	Ugx 15,000	\$ 4	£4	€4
REPS	Ugx 35,000	\$ 10	£9	€8
SWIFT	Ugx 55,000	\$ 15	£15	€12
Stop Cheque				
	Ugx 30,000	\$ 10	£8	€7
Standing instructions with in bank				
With in bank	Ugx 2,000	\$ 1	£1	€1
Outside bank	Ugx 3,000	\$ 1	£1	€1
UTILITY PAYMENTS - (Internet & Mobile Banking)				
School fees	Ugx 2,000			
NWSC/UEDCL	Ugx 1,500			
DSTV,GoTV, Startimes	Ugx 1,500			
URA Tax and Merchants	Ugx 1,500			
ATM & CARD RELATED CHARGES				
Card Issue	Ugx 15,000	\$5		
Renewal - upon expiry, damaged, lost/ stolen/worn but	Ugx 15,000	\$5		
Replacement - if damaged, lost/stolen/worn out	Ugx 15,000	\$5		
ATM - Cash Deposit				
ATM Cash withdrawals				
TBL ATM (Up-to 1,000,000)	Ugx 1,000			
1,000,0001-2,000,000	Ugx 2,000			
2,000,001-3,000,000	Ugx 3,000			
Other Banks Interswitch ATMs				
	Ugx 3,500			
Balance Inquiry				
Tropical bank ATM	Ugx 300			
Other Banks Interswitch	Ugx 600			
ATM Mini statement	Ugx 300			
CCTV retrieval				
Up to 1 month	Ugx 50,000			
Over 1 month	Ugx 100,000			
Interswitch Services				
Verification of ATM transactions	Ugx 10,000			

7.0 Internet Banking				
Corporate and Retail Customers				
•On line Banking subscription per user (per annum)	Free			
Bank to Wallet				
Ugx 5,000 - 60,000	Ugx 1,500			
Ugx 60,001 - 125,000	Ugx 2,000			
Ugx 125,001 - 250,000	Ugx 2,500			
Ugx 250,001 - 500,000	Ugx 3,000			
Ugx 500,001 - 1,000,000	Ugx 4,000			
Ugx 1,000,001 - 2,000,000	Ugx 5,000			
Ugx 2,000,001 - 3,000,000	Ugx 6,000			
Ugx 3,000,001 - 4,000,000	Ugx 7,500			
Ugx 4,000,001 - 5,000,000	Ugx 9,000			
Note: Inclusive of the 15% WHT Tax.				
•Email alerts	Free			
•Electronic Account Statements	Free			
Bill payments via Internet Banking				
URA/NWSC/UEDCL	Ugx 1,500			
Go TV, DS TV, Star times	Ugx 1,500			
Airtime purchase (IB)	Ugx 300			
Internet Banking Fund Transfers - per transfer - Interbank				
Outward -RTGS	Ugx 10,000	\$5	£5	€5
Outward-EFT	Ugx 3,500	\$2	£2	€2
Salary handling				
Within the bank, each payment	Ugx 2,000	\$1	£1	€1
Outside bank	Ugx 2,500	\$1	£1	€1

9.0 Statement charges				
1 (one) E- statement - (at end of the most current month)	Free			
Interim printed Statement per page				
Statement per page	Ugx 10,000	\$3	£2	€3
Loan Statement - Charges per page	Ugx 20,000	\$5	£2	€3
Email Statement Certification per page	Ugx 4,000	\$2	£1	€1
Certificates				
Certificate of Balance	Ugx 40,000	\$20	£10	€15
Auditors Certificate/certificate of Interest	Ugx 50,000	\$25	£15	€20
Cheque deposits for Outward Clearing				
Clear within the bank	Free			
For clearing drawn on other Banks	Free			
iii) Items returned due to insufficient funds	Ugx 50,000	\$20	£10	€15
Items returned due to other reasons	Ugx 30,000	\$8	£7	€6
n. Management of Local Accounts				
Dormant/Inactive account re-activation	Free			
10 Banking Operation				
EFT Charges per transfer				
Outward	Ugx 5,200	\$2		
Inward	Ugx 3,500	\$5		
iii) Un effected due to insufficient funds	Ugx 100,000	\$30	£20	€25
RTGS Payments				
RTGS Local				
•Inward	Ugx 5,000	\$2	£1	€1
•Outward - Below 100m	Ugx 20,000	\$6	£4	€5
- Above 100m	Ugx 25,000	\$7	£5	€6
RTGS Regional Payment System				
•COMESA - Outward	\$15			
•COMESA - Inward	\$10			
•EAPS - Inward	Ugx 5,000	\$2	£1	€1
•EAPS - Outward	Ugx 25,000	\$7	£5	€6
•Swift amendments	Ugx 10,000	\$4	£2	€3
*Outward	Ugx 35,000	\$10	£8	€9
*Inward	Ugx 25,000	\$7	£5	€6
Local Draft (for Account Holders only)				
Issue	Ugx 12,000			
Draft re-purchase/cancellation	Ugx 15,000			
Stop Payment - per instruction	Ugx 30,000			
Salary handling				
Within the bank, each payment	Ugx 2,500			
Other banks, each payment	Ugx 3,000			

URA Collections				
Bank charge per tax payment	Ugx 2,000			
F. School fees collection				
Customers'/Non- customer by cash, each deposit	Ugx 2,500			
Non customers by cheques	Ugx 2,500			
Internal Transfers	Ugx 2,000			
Safe locker rental per annum paid in Advance				
Small size	Ugx 300,000	Fcy Equivalent		
Medium size	Ugx 350,000	Fcy Equivalent		
Big size	Ugx 400,000	Fcy Equivalent		
H. Safe locker access charge				
•During working hours, each access	Ugx 50,000	\$15	£10	€13
Standing Orders				
Set-up	Free			
-Within TBL	Ugx 5,000	\$2	£1	€2
-To other banks	Ugx 12,000	\$3	£2	€2
Amendment/termination of standing order	Ugx 10,000	\$3	£2	€2
Recall of funds	Ugx 30,000	\$10	£8	€9
iv) Unpaid Standing Order due to insufficient funds	Ugx 100,000	\$30	£20	€25
Cancellation of standing orders	Ugx 10,000	\$3	£2	€3
11. Foreign Currency Banking Operations				
EFT Transfers FCY				
• Inward	\$2			
•Outward EFT				
•Amendment of outward RTGS through swift	\$20			
SWIFT Transfers				
Outward-Swift charges	\$20			
Correspondent Charges (As levied by correspondent bank)	0.25% Min \$35			
Inward Transfers-Customer all currencies	\$15	£12	€15	
Return of funds charges - Incoming Payments	\$15	£12	€15	
Amendment	\$15 Plus any direct Claims			
Plus SWIFT charges	\$20			

Documentary collections				
a. Inward Foreign Bills				
i) Past due Import bills (per quarter)	Ugx 100,000	\$30		
ii)Avalization of documents	1% min Ugx 200,000	min \$60		
iii) Document Handling	\$100			
b. Outward Foreign Bills				
i) Document Handling	\$100			
ii) Swift/telex charges (inward&outward bills)	\$20			
iii) Postal and Telecom charges	Actual -as per courier			
Cheques for Collection				
i) Collection Commission	0.25%			
•Minimum	\$15			
•Maximum	\$200			
ii) Swift/telex charges if applicable	\$20			
iii) Postal and Telecom charges	Actual -as per courier			
b. Customer Cheques through Inward Clearing items paid				
c. Items returned due to insufficient funds	Ugx 250,000			
d. Items returned due to other reasons	Ugx 100,000			
e. Standing Order Maintenance fee	\$3			
f. Swift Charges Applicable	\$20			
ii.Un effected due to insufficient funds - (Payment shall be effected immediately)	Ugx 250,000			
Import Documentary Letters of credit (LC/CS)				
a. Quarterly Charges/ Commissions				
•100% cash margin	\$ 0.30%			
•Above 50% cash margin	\$ 0.60%			
•50% cash margin	\$ 0.75%			
•Below 50% cash margin	\$ 1%			
b. Amendment Commission	\$ 50			
c. Extension of expiry date of LC	\$ 50, Next Quarter fees apply			
e. Payment commission (in case of discrepancies)	\$ 50			
e. Cancellation commission prior to expiry date	Ugx 100,000			
Other charges in regards to the LC from the related banks shall be borne by customer as per the details of charges in the LC				
f. Arrangement fees	1% per quarter min Ugx 150,000			
g. Documents handling	\$ 100			

8.0 AGENT BANKING FEES - (ABC platforms) - Refer to Agent banking Tariff Chart				
Export Documentary Letters of credit				
a. Advising commission (Per mill flat)	\$ 75			
c.Swift Charges Applicable	\$20			
d. Negotiation commission				